

OnTime Connector

Product Data Sheet



The OnTime Connector brings your agile project data from OnTime data directly in Salesforce to let you view, create and modify reports, connect with your team and clients through Chatter integration, and get a better big picture overview of your pipeline. Bi-directional data flow technology automatically syncs all updates with OnTime.



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Highlights

Analytics & Reporting	Take advantage of the analytics and reporting capabilities of Salesforce to leverage the data from your OnTime projects in one simple to use and fully integrated application.
Social Integration	Facilitate better communication with your project development team and clients, map contact links, get ticket notifications and more through integrated Chatter capabilities.
Enhanced Transparency	Increase visibility for your projects with advanced reporting, analytics and social integration tools of the OnTime Connector powered by Riptide.

Features & Benefits

View and Modify Your Data – The OnTime Connector brings data - project, release, tickets and worklogs - directly into Salesforce and lets you take control of it from there. Changes you make in Salesforce are pushed back into OnTime so anyone viewing your data there will see your updates.

Map your Users and Contacts - Link relationship to your OnTime Users and Contacts to existing Salesforce User or Contact. These relationship can be created automatically by mapping Name and Email or manually.

Continuously Syncing at Your Pace – OnTime Connector automatically stays in sync with your OnTime instance as often as you would like. From syncing every hour to syncing every month you decide how quickly OnTime updates your data. You can also refresh your data manually at anytime.

Custom Chatter Functionality – Get notifications on special events such incoming helpdesk tickets and broken estimates, easily link to any ticket anywhere or make sure all your chatter communications make it into the Ticket. Communicating about your projects has never been easier than with OnTime.

OnTime Connector integrates Chatter functionality to improve workflow communication with your team inside Salesforce.

Map your contacts and users - create a link relationship to your OnTime users and contacts to existing Salesforce user or contact by automatic mapping or manually.

Seamlessly sync your changes - From syncing every hour to every month, you decide how often OnTime automatically updates your data. You can also refresh your data manually at any time.

OnTimeConnector is the perfect tool to integrate your agile project management directly into Salesforce.

Easy and Customizable Setup – OnTime Connector installs in minutes. No special training is required.

Requirements

- ▶ Salesforce Editions: Enterprise, Unlimited, Developer
- ▶ OnTime Product: SaaS Scrum or Helpdesk

Specifications

- ▶ Type: Native
- ▶ Publisher: Riptide
- ▶ Website: www.riptidecloud.com/products/project-management